

El Auténtico Cabo de Gata's TEN BEST PRACTICES AND PREVENTION STRATEGIES FOR COVID-19

We at **El Auténtico Cabo de Gata** are just as concerned as you are about the current situation. As such, we have adapted our cleaning and customer care protocols, allowing you to feel as safe here as you do in your own home.

- We will confirm your arrival time in advance. A member of our team will welcome you with a face mask and gloves, and will only stay for the time necessary.
- Instead of checking out in person, simply call us before you vacate the property and leave your keys at home. By doing this, you won't have to see anyone or do anything.
- Payment is made at check-in. If you prefer, we can charge you prior to your arrival, thus minimising contact time.
- Please pay by credit card, where possible.
- Before and after entering each apartment, members of our team will rigorously wash their hands for at least 20-30 seconds.
- We'll clean your house, paying particular attention to the critical points, using a disinfectant approved by the Spanish Ministry of Health and the European Union, which is also viricidal, bactericidal and fungicidal. We'll leave this product to act for at least 5 minutes, ensuring total disinfection.
- We'll change your bed sheets, towels and duvets, washing and disinfecting them at a temperature greater than 60 degrees Celsius, thus guaranteeing total disinfection.
- Cutlery and other kitchen utensils will be washed using hot water, disinfectant and soap.
- For your safety, we'll leave a kit including face masks, gloves and a disinfectant gel in the apartment.
- If we have the slightest suspicion that a person who may have tested positive for COVID-19 has entered one of our apartments, a specialist disinfectant company will be contracted to clean said apartment.

We at El Auténtico Cabo de Gata will adapt our protocols to ensure that your stay is a safe one. We are committed to applying each of these procedures with the greatest efficiency possible, allowing you to feel at home. We at **El Auténtico Cabo de Gata** will adapt our protocols to ensure that your stay is a safe one. We are committed to applying each of these procedures with the greatest efficiency possible, allowing you to feel at home.



ALQUILER TURISTICO